LOGIX Fiber Networks' state-of-the-art NOC is committed to keeping your network operating at top speed, 24/7

Key features include:

- **24/7 Operation**
    - o Our technicians are on the job around the clock—days, nights, weekends, and holidays—to ensure timely and accurate resolution of network problems.

- **State-of-the-Art Systems**
    - o We use network management systems to monitor availability and performance of Customer services. These systems allow us to quickly diagnose and remedy problems, ensuring optimal network performance.

- **Real-time Monitoring**
    - o Most network components are monitored in real time, around the clock.

- **Maintenance Scheduling**
    - o The NOC controls and manages Scheduled Maintenance to ensure minimum network downtime. The NOC will notify Customers several days prior to Scheduled Maintenance, describing the scheduled tasks and their expected network impact.

Equipment

LOGIX Fiber Networks deploys a state-of-the-art broadband backbone that is fast, reliable, and protocol agnostic. Our efficient design enables converged services over a unified, redundant network, with a network topology designed specifically to ensure no single equipment or fiber failure will cause an outage. Our network equipment has inherent alarm capabilities, which are centrally monitored by the NOC. Active notification systems will identify network issues and alert LOGIX technicians in real time. If you have a network issue, please call Logix Technical Support at 1-800-444-0258.